



## PRIVACY POLICY

This Privacy Policy covers 5NINES main Web site at 5nines.com, as well as other 5NINES-created or 5NINES-maintained sites that link directly to this Policy.

### MAILING LISTS

If you submit your email address to be added to a mailing list, we will use the email address for the sole purpose of sending you announcements and news bulletins we think you'll find useful. We typically send one news bulletin per month. Each email we send will contain information on how to unsubscribe from our mailing list.

### EVENT & CONTEST REGISTRATIONS

If you submit personal contact information for the purpose of entering 5NINES sponsored events or contests, we will use the email address for the purpose of sending you event/contest announcements and or news bulletins. Any email we send will contain information on how to unsubscribe from our mailing list.

### FEEDBACK AND EMAILING US

We use your feedback to improve our site and our organization. If you choose to provide information about yourself using a feedback or email form on our Web site, we will not use the information for any purpose other than to respond to your inquiry or to act on your suggestion or comment. We will not share your information with others except with your permission or upon your request.

### OUR DISCLOSURE POLICIES

5NINES will NOT sell, rent, exchange or otherwise disclose any information that we collect about our site visitors. We will, however, comply with lawful requests from law enforcement that follow appropriate legal standards and procedures. If the law or a lawful order requires us to disclose information about your activities on our Web site, we will (unless prohibited by law from doing so) attempt to contact you prior to such disclosure, and attempt to disclose to you the fact that we have submitted information to legal authorities (including disclosing which information we have submitted). We will object to disclosure requests that we believe are improper.

### WHAT INFORMATION DOES 5NINES AUTOMATICALLY COLLECT WHEN YOU VISIT OUR WEB SITE?

5NINES gathers basic information similar to many other companies. When you visit any page hosted at our website, we will record the following information about you in our log files:

- Internet Protocol (IP) address - The address of your computer on the Internet. Your IP address gets transmitted whenever you communicate



online or surf the Web so that the content you are looking at and the people you are talking to can find your computer on the network.

- Browser type, version, and operating system –Knowing the browsers (for example, Internet Explorer 7 or Firefox 3.5.3) and operating systems (for example Windows XP or Mac OS X) used by our visitors helps us optimize the display and delivery of our site for visitors accessing it from differing software platforms.
- Screen size - Knowing the screen sizes used by our visitors helps us optimize the display and delivery of our site for visitors.
- Technologies supported by your browser for Java, Adobe Flash, Adobe Director, and Adobe PDF, and the audio formats supported by your browser for RealPlayer, QuickTime, and Windows Media Player – Knowing the formats supported by visitors’ browsers helps us optimize the content on our site for visitors accessing it with different browser configurations.
- URL of the page that directed you to our site – If you arrive at our Web site through a link on another Web site - a blog, newspaper article, or search engine, for example - our Web server will record the address of the Web page that referred you to our site. If you arrive at our Web site by clicking on a search result returned by a search engine, our server will record the search terms that you used.
- Whether you have bookmarked our Web site on your Web browser – This information is only reported for Internet Explorer users.
- The Web pages within our site that you visit, the Web page you visit first on our site (the entry page), and the Web page you visit last on our site (the exit page).
- Bandwidth used – The total number of bytes downloaded when you browse our site.
- Amount of time you spend during a visit to our site
- Time and date of your site visit